Shaping our Future – What happens at a forum?

Shaping our Future uses a proven process for community consultation based on the Natural Step Process. Some things to note about our forums:

- We use world café style that means small group discussion
- We use independent trained facilitators to ensure everyone has a good time and is heard
- Group and individual prisonization to ensure the 'loudest' voice is not the only voice

A snapshot of our overall process

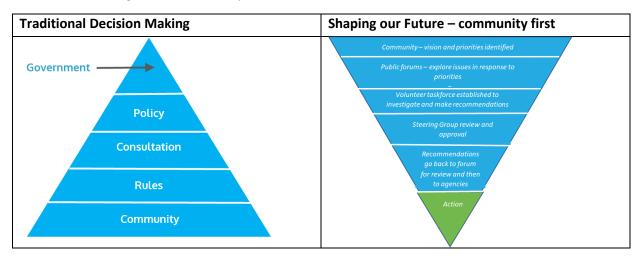


Shaping our Future is run by a volunteer board with a paid part time executive.

Our taskforces are volunteers – that's you the community. A mix of community representatives, stakeholders and experts all work together using the information provided at forum or online.

What is different about the Shaping our Future process compared to other consultation processes?

- We don't start with preconceived ideas, we don't have option 1 and option 2
- We start with a blank page, anything is possible and as we are an independent organisation we are not influenced by special interest groups or politics
- We aim to give the community a voice in their future



What questions do we ask?

Our questions are designed to be open ended and establish current big issues, priorities, goals and objectives for the future and possible solutions. Although it varies depending on the topic some of our questions include:

Single Word answers	Example: Queenstown and Wanaka Transport		
What ONE word describes the current biggest challenge	Funding Marky Bridge many produce and the second se		
What ONE word describe success in your ideal future	Integrated Considerations of the Consideration of t		

Key Priorities

In small groups we ask people to discuss the big issues of today, it opens up discussion, allows people to hear other points of view.

Individual prioritisation or voting at the end of this session means the 'loudest' voice isn't always the key priority that is identified.

Example: Glenorchy Community Visioning

Priority issues – mid to long-term

The second workshop group was invited to consider the priority issues facing Glenorchy's future and then ranked them using a weighted voting exercise.

Issue	Description	Score
Sewage infrastructure	The rate of growth coupled with the location of the town means the sewage infrastructure is no longer adequate	67
Community engagement	There is a need for a more cohesive and participatory community approach that provides genuine representation and good leadership, whilst maintaining the 'community heart' and values. Currently things are run by a loud minority. The GCA is not the best way to provide a community view.	60
Environmental protection The natural environment and wilderness of the area is being compromised by growth pressures, especially from tourism and visitor industry activities.		30
Slow growth Growth is happening too fast and compromising the local community and culture that creates a village feel.		25

Workshopping the issues – identifying pathways to our successful future.

We take the key priorities from the previous session and work in small groups (you can choose!) to delve a little more into what it is we would like, how can we measure success, what does success look like and what are some potential steps we (or stakeholders) could take to set us on the right path.

ISSUE	IDEAL FUTURE OUTCOMES - 2060	SOLUTIONS / NEXT STEPS
		- What?
	- What are they?	- Who?
CRITICAL DRIVING INFLUENCES	- How will we measure progress?	- How?
- What? - Who? - How?		

Example: Queenstown Transport

Priority	Issue	Critical Driving Forces	Ideal Outcomes	Potential Solutions
Strategic Integrated Infrastructure (2 groups)	Linking Eastern Arterial Route with Kawarau Bridge Outdated Planning NZTA needs to rethink QLDC needs to action EAR Lack of Public Transport Frankton Road Congestion	Funding/Different authorities Meeting the needs of tourists and residents. Traffic – where is it coming from? Airport can expand x 3 Lack of people to fund infrastructure	Improved traffic flow throughout the basin. Better Connectivity NZTA/QLDC better communication Reduction in Commercial transport through Frankton Keep traffic off side roads Transport routes are tourist drawcards using unique vehicles. Integrated public transport system linking housing and resident needs with tourist needs. Including utilising the lake to close the loop.	NZTA rethink current Kawarau Falls bridge location. In future look more at predictions and be prepared to reassess if conditions change. All infrastructure should be aesthetically pleasing. NZTA to reassess Boyd Road Bridge option Light rail system with park n ride option* Data Collection – Overall long term plan – block development – Low hanging fruit. Alt Short termism – commitment from agencies – PPP
Lack of Vision and Planning	Lack of Vision and Planning by QLDC, GOVT and NZTA	Short election cycle Lack of co-ordination of vision between QLDC/GOVT/NZTA Conflicting vested interests	QLDC firmly in control of vision and planning. Stronger collaboration and participation of vested interests. Clear Vision from community communicated and accepted Higher Density housing near work places.	QLDC to take the lead on vision and planning. Compile and implement developing plans (with accountability). Continuous process – don't leave the vision in the bottom drawer Managed growth Avoid low wage economy Integrated spatial planning.

What happens to the information?

The community forum information is combined with online feedback and given to the volunteer taskforce. The taskforce role is to look at the information and expand to produce a report on:

- Where are we now? (our baseline)
- Where do we want to go? (our vision and objectives)
- What do we need to do to be heading in the right direction? (recommendations)
- How do we measure success?
- Who is responsible?

Watch the Arrowtown Forum in progress