



## Frankton Community Forum

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### Frankton Community Forum – Tuesday 25<sup>th</sup> September 2018, Remarkables Primary School

*Held in conjunction with Frankton Community Association and QLDC to inform the Frankton Masterplan process. The information contained in this report is a summary of the raw data received.*

*If you have any questions or would like further information please contact Shaping our Future at [executive@shapingourfuture.org.nz](mailto:executive@shapingourfuture.org.nz)*



## Contents

Executive Summary.....	3
The Future of Frankton .....	5
Frankton’s Potential.....	5
The Headlines in 2050.....	7
Vision for the Future .....	8
Frankton Today – What makes Frankton a great place to live, work and play?.....	9
The Challenges and Priorities for Frankton.....	10
Priority Issues for Frankton.....	11
Priority Issues Workshop - ideas.....	12

## Executive Summary

Shaping our Future (SoF) worked in conjunction with the Frankton Community Association (FCA) and Queenstown Lakes District Council (QLDC) to facilitate a Community Forum on the future of Frankton to inform the QLDC Frankton Masterplan process.

The forum was held on 25<sup>th</sup> September 2018 at Remarkables Primary School with over 100 attendees. Attendees were approximately 50% Frankton residents / stakeholders and 50% from other areas in the Wakatipu Basin (Lake Hayes Estate / Shotover Country / Jacks Point / Kelvin Heights and Queenstown)

Attendees were asked to undertake a range of facilitated individual and group exercises in world café style. Topics discussed included:

- what they love about the area currently,
- their hopes and aspirations for the future,
- the current key priorities, and
- potential solutions.

At the time of the forum Queenstown Airport had recently completed consultation on extending the Queenstown Airport noise boundaries which would impact on the residents, workers and visitors to Frankton. Issues with noise, parking and growth associated with the airport featured strongly within the results.

**Key themes emerged from the information and is summarised below:**

### Environment

- Attendees expressed a strong connection to their local environment, the lake, rivers, green spaces and beachfront.
- An appreciation for the views (lake, mountain and river), climate (sun hours) and being able to enjoy the outdoors.
- A desire to enhance and encourage the use of green spaces e.g. beachfront, making them more accessible, usable and attractive to residents and visitors.
- A future that includes a healthy environment with clean waterways, healthy air and green spaces.

### Community and Community Facilities

- A sense of belonging to a community was important to attendees, their connection to each other, their neighbours and the wider community.
- A happy, healthy, active, diverse, welcoming, family friendly community.
- The need for a range of housing options including higher density to allow for more affordable housing.
- A desire for the community to be heard and a balance between community needs and commercial needs.
- A community hub with facilities for the use of the community e.g. meeting rooms, outdoor area, arts space and increased places for the community to gather outdoors and interact e.g. playgrounds, picnic areas.

- Residents appreciated and valued the accessibility of community facilities within Frankton including education, health, shopping, emergency and range of recreation opportunities.

### Infrastructure

- A sense that current hard infrastructure e.g. 3 waters may not be fit for purpose or able to absorb growth in the future.
- Traffic congestion, parking and additional challenges associated with growth at the airport eg freedom camping, rentals, driving ability, pressure on 3 waters were raised as issues for the local community.
- A desire for innovative solutions to connecting the different elements of the transport network while increasing the options available e.g. trails, public transport, lake.
- A desire for better connections to active transport modes e.g. connectivity of trails, condition of trails, safe crossing of roads – underpasses / overpasses to make the whole area better connected internally and to other areas in the Wakatipu e.g. Jacks Point, Lake Hayes Estate safe active transport options.
- Connectivity and alternative travel options – improvement in the public transport offering to include alternative options e.g. ferry service
- The need for transport infrastructure keeping up with growth e.g. 2<sup>nd</sup> bridge over the Kawarau

### Growth

- The impact of growth on 3 waters infrastructure, outlets into rivers and lakes, wastewater, stormwater and drinking water.
- Impact of growing numbers at the airport putting pressure on parking within the Frankton area.
- Urban sprawl taking away green areas, a desire for more density rather than expansion
- Commercial development – a desire for the community to have more input and better planning / connectivity.
- The impact of airport growth affecting the community – noise, health, increased traffic, parking, people and the impact on enjoyment of outdoor living.

*“Be bold and forward thinking – progressive, openminded and high tech”*



## The Future of Frankton

Four sections of the forum concentrated on the potential for Frankton, their idea and vision for the future.

Attendees were asked to provide one word on registration that described their ideal future. The results are presented in the wordle below (the larger the word the more often it was mentioned)



## Frankton's Potential

Attendees were asked to discuss in their groups "What descriptive words express the true potential for Frankton and its community:- what would 'good' really look, feel and be like?"

A selection and summary are included below:

### Community

- Residents as a key priority in any future development.
- A community that is vibrant, diverse, inclusive, friendly, healthy and has a sense of wellbeing in a village atmosphere.
- *Residents are No 1!!!!*
- A sustainable community that is carbon neutral, cares about the environment e.g. community garden, food resilience, green waste
- Retain a liveable community – safe and healthy that retains and attracts residents for its sense of community outside of the commercial, work, transport hub.
- A community where people can access the outdoors, encourages families and neighbours to connect in the green spaces, lakes and reserves enhancing the sense of belonging.
- Safe and accessible ways for families, young and old to move throughout the area and connect, connectivity between areas recreation, nature, services and commercial.

### Community Infrastructure

- Defined central heart for the community with indoor / outdoor gathering spaces to provide an opportunity for the community to connect. Example included cultural events, meeting spaces for Plunket, Senior Citizens, Girl Guides, community based
- It might include community gardens / allotments / composting.
- Better connectivity between parts of the area – walkable, safe, connected.
- Access to public community facilities e.g. library / council offices.
- Medical / Retirement / Fire / Education (including Tertiary) services to meet the needs of the community.
- Affordable housing.
- Encouraging and developing Remarkables Market.
- Precedence and allowance for education / health / hospital.

### Green spaces / recreation

- Green spaces with open access to lake views, protecting and developing green spaces e.g. golf course, establishing green belts and corridors, undergrounding of powerlines.
- An environment that is protected with healthy (water and air), low light and noise pollution and provides the opportunity for enjoying the outdoor spaces and natural environment.
- Reducing Urban Sprawl.
- A lakefront area and river frontages that are maintained as a green space, accessible, treasured and attractive to locals and visitors.
- The lakes and rivers are utilised for recreational activities – boating, water sports, playgrounds.
- Excellent recreations services with improved accessibility e.g. squash courts at Events Centre.

*“Old bridge restored to include public garden, outdoor chess, planting for bees, stalls and markets (community space)”*

### Infrastructure - including 3 waters and transport and active transport

- Better marina / boating facilities / slipway.
- Public Transport that supports active transport modes being used within Frankton and innovative options for connecting to the wider basin for residents and visitors e.g. ferries, monorail.
- Great connectivity between different transport modes including mass transit and active transport – safe, accessible connections within Frankton linking Remarkables Park, Old Frankton and commercial areas but also outlying areas e.g. Jacks Point, Kingston, LHE/SC.
- Residential islands in wider Frankton to be more connected e.g. Old Frankton, Remarkables Park, Quail Rise split by airport and main roads (tunnel under airport)
- Planning for future needs e.g. 2<sup>nd</sup> bridge over the Kawarau.
- Integrating of commercial / residential / civic services.

- Active Transport – walkability and cycle access (underpasses / speed restrictions), expansion of trails links between the lake, river, parks and public transport for pedestrians and cyclists and safe accessible links to other parts of the district. Commuter trails upgrades, safe and clean.
- Parking – “invisible preferred” rental cars are invisible in the area, options available for parking that is not impacting on residents e.g. people visiting, travelling through or connecting with transport in Frankton.
- Design of large- scale developments to a high standard with corporate responsibility and value add to the local community.

### Growth

- Increased long term residents / decrease AirBnB and short stay.
- Noise pollution limitations.
- Maintain green space and reduce sprawl, keep rural land rural and keep density to current locations with character and good architecture and a supply of a range of housing options including affordable.
- Better balance between people (residents), commercial (quality not chain \$2 shops), industrial and environmental.
- Retention of ASAN (activity sensitive to aircraft noise) within Frankton Flats.
- Alternative to expansion of the current airport – different location, restriction on flight numbers, spread load across the region.

### The Headlines in 2050

Attendees were asked to come up with a ‘newspaper’ headline for 2050 that reflects their ideal situation for Frankton. Some of the responses included:

- Frankton voted No 1 place to live in NZ
- Frankton highest global rating on happiness index
- Amazing we still love having tourists here!
- Record profit for airport in new Tarras location
- Kawarau Road closed as public space and people take over
- Car free, monorail expansion underway
- Frankton the place where real locals live and enjoy life
- Frankton rated 10 /10 for quality of life
- Vibrant with a communal heart
- Sustainable Frankton
- Frankton now completely pedestrianised
- Frankton Eco-village reaches 8000
- Frankton Mardi Gras draws thousands
- 1 millionth passenger welcomed on water taxi
- Frankton wins global community of the year award 2038
- Frankton said “NO” to unbridled growth.

## Vision for the Future

Attendees were asked to provide two words that they would like to see included in a Vision statement for the future of Frankton.



*"Frankton is sunny and beautiful and safe for our children to walk to school. There is a good community feel and let's keep it! Facilities and convenience of these appreciated."*



## Frankton Today – What makes Frankton a great place to live, work and play?

Attendees were asked to share what they love about Frankton and what makes it a great place to live, work and play. The results were grouped into different areas which have been collated and scored. The main results are listed below – also mentioned was an appreciation for the increase in shopping options, business potential.

An appreciation for the ability to live, work and play within the Frankton area and the facilities available. A sense of being in the centre of the area therefore having the ability to easily access what they need at home but also have the ability to travel locally, nationally and internationally.

The following is summarised information received from attendees – the score represents the number of times each aspect was mentioned.

<b>Environment</b>	<b>Score</b>
Scenery - views of the Lake, River & the Remarkables	53
Lakes and Rivers	22
Sun	19
Healthy Environment - waterways, clean air,	10
Outdoor environment the ability to enjoy the outdoor environment - at home, on the tracks and trails, walking the dog etc	8
Green spaces	7
Climate	6
Peaceful	4
Physical Environment	3
Camping Ground	
<b>Recreation</b>	<b>Score</b>
Events Centre	14
Trails	9
Golf Course	6
Skiing	6
Lake for Recreation	2
<b>Community – the people</b>	<b>Score</b>
Sense of Community	9
Friendliness of community	7
People	4
Safe	4
Family Friendly	3
Diversity	3



## Priority Issues for Frankton

Attendees were asked to discuss at their tables the 'priority issues' impacting on Frankton. The key issues were gathered from the groups and then individually voted on based on their top three priorities.

Issue	Total Votes	Topic votes	% of total	1st	2nd	3rd
Airport Noise and impact on the community – mental health, congestion, small planes and helicopters	109		21%	36%	11%	3%
<b>Transport Connections / Infrastructure</b>	128		25%			
Roading and Infrastructure – traffic congestion – volumes and flows at peak times, lack of suitable parking (esp commercial vehicles), parking congestion on urban streets, Freedom camping		83	16%	17%	17%	8%
Transport Connections – non-prioritised bus system, connectivity between bus/water/trails. Need for incentives tourists to use public systems		6	1%	0%	2%	2%
Improve walking and cycling connections – safe connectivity to connect the different parts of Frankton – underpasses / overpasses, smooth footpaths / trails		12	2%	2%	2%	2%
Community severed by roads & airport – fractured commercial centres and urban areas leading to community severance.		27	5%	7%	3%	6%
<b>Environment</b>	59		11%			
Maintain quality of outdoor environment – green spaces not planned or maintained, ability to enjoy the outdoor environment – the views, beaches, green spaces, high quality air / water		39	8%	3%	11%	11%
Water pollution into the Lake and River		20	4%	2%	6%	4%
<b>Community &amp; Community Facilities</b>	175		34%			
Lack of community heart and centre with green space – multiuse outdoor and indoor.		59	11%	8%	13%	16%
Integrated planning that reflects community values		45	9%	6%	10%	11%
Public Health Facilities		37	7%	2%	11%	15%
Affordable Housing – limited affordable housing of good quality, need for higher density.		15	3%	1%	3%	9%
Jobs that keep young people here		11	2%	2%	1%	8%
Aligning commercial and community interests – lack of control for residents, need for overall urban design to reflect the values of the community.		8	2%	1%	1%	3%
<b>Growth</b>	48		9%			
Growth – impact of too many people / rate of growth - visitors and residents, urban sprawl, infrastructure not being able to keep up with growth – 3 waters, waste		43	8%	12%	4%	2%
Rental car parking		5	1%	1%	1%	0%
	519					

## Priority Issues Workshop - ideas

The last section of the forum asked attendees to delve deeper into the priority issues identified in the previous exercise. Note this section was only approximately 15mins and did not allow for in-depth discussion, rather brainstorming.

Issue	Critical Driving Influences	Ideal Future Outcomes	Solutions / Next Steps
<b>Parking</b>	<ul style="list-style-type: none"> <li>Rental car parking</li> <li>Commercial vehicles in residential streets</li> <li>Inconsiderate overnight parking by campervans</li> </ul>	<ul style="list-style-type: none"> <li>Underground parking – land is at a premium</li> <li>Lessening demand for rental cars</li> </ul>	<ul style="list-style-type: none"> <li>Only allow parking on one side of some streets (esp curved streets) e.g. Lake Ave by the Frankton Tavern</li> <li>Assessment of parking on residential streets needed</li> <li>Alternative places for rental car parking</li> <li>Lessening the need for rental / commercial vehicles</li> </ul>
<b>Health Facilities</b>	<ul style="list-style-type: none"> <li>Government Funding / commitment</li> <li>Scope of services</li> <li>Location and size of health services</li> </ul>	<p>New larger hospital Increased scope of services</p> <ul style="list-style-type: none"> <li>Surgical</li> <li>Maternity,</li> <li>Dementia</li> <li>HDU/ITV/ Emergency</li> <li>Diagnostics</li> </ul>	<p>New larger hospital</p> <ul style="list-style-type: none"> <li>Public &amp; private</li> <li>Including radiology services / diagnostics</li> <li>Nursing Home</li> <li>Residential Home</li> <li>Elderly / Paediatric / Mental Health</li> <li>Funding and Resources</li> </ul>
<b>Roading &amp; Infrastructure</b>	<ul style="list-style-type: none"> <li>Congestion</li> <li>Tourists &amp; Tradies – adding to congestion</li> <li>Roads inadequate / too small</li> </ul>	<ul style="list-style-type: none"> <li>4 lanes roads main arterial – with marked speed control</li> <li>Cycle lanes on bridges and all main roads</li> <li>Success = good flowing traffic at all hours</li> </ul>	<ul style="list-style-type: none"> <li>Traffic lights at Marina intersection (by Z petrol station)</li> <li>Bypass Frankton – on Chard Farm/ Boyd Road</li> <li>Walkway under road lights and security cameras.</li> <li>Fences to encourage use of crossings.</li> <li>Ferries, trains, double decker buses</li> <li>Keep open mind to technologies not yet invented</li> </ul>

Issue	Critical Driving Influences	Ideal Future Outcomes	Solutions / Next Steps
<b>Community Severance – state highways and airport</b>	<ul style="list-style-type: none"> <li>Historical legacy e.g. airport and highways physically divide the community</li> <li>Airport, NZTA, ORC, QLDC, Developers and Community</li> <li>How – 1950s planning based on cars, planning in isolation with different core assumptions</li> </ul>	<p>All ages access to all key parts of the community.</p> <ul style="list-style-type: none"> <li>Shops</li> <li>Beach</li> <li>Schools</li> <li>Open spaces</li> <li>Recreation spaces</li> <li>Transport hubs – water, bus trails, airport, roads, bridges</li> </ul> <p>KPI's</p> <ul style="list-style-type: none"> <li>Most journeys around Frankton are by active transport modes</li> </ul>	<ul style="list-style-type: none"> <li>Community parts (shops / beach / schools) connected by wide smooth trails</li> <li>Active &amp; passive transport grade separated</li> <li>Public Transport</li> <li>Tunnel through Crown Range to connect both airports</li> <li>Who: NZTA, Trails Trust, ORC, QLDC</li> <li>How: Invest in trails &amp; really accessible ways across the highways.</li> </ul>
<b>Airport Noise &amp; Impact</b> <ul style="list-style-type: none"> <li><b>Biggest issue in Frankton</b></li> </ul>	<ul style="list-style-type: none"> <li>Mandatory noise cancelling procedures</li> </ul>	<ul style="list-style-type: none"> <li>Airport moved?</li> <li>Airport closed on Sunday – when family at beach / bbq</li> <li>Start on another airport now</li> <li>Frankton Beach prioritised over airport</li> <li>Limit passenger movements to Aspen level 0.5million passenger movements</li> <li>Move Airport / build another airport (where do you relocate it?)</li> <li>No rental cars at the airport</li> </ul>	<ul style="list-style-type: none"> <li>Does it need to move?</li> <li>What is a sustainable airport that co-habits with Frankton Residents?</li> <li>Don't extend Noise Boundaries</li> <li>Stop Purchase of Property by QAC</li> <li>Limited international Flights as heavier loads more noise</li> <li>Helicopters don't go over Frankton Beach</li> <li>Reduce current noise boundaries</li> <li>No flights from 3pm after school</li> </ul>

Issue	Critical Driving Influences	Ideal Future Outcomes	Solutions / Next Steps
<b>Community Wellbeing</b>	<ul style="list-style-type: none"> <li>Lack of affordable housing</li> <li>Dual income – both parents working</li> <li>Developers not always aware of community wishes</li> <li>Social service hub lacking</li> </ul>	<ul style="list-style-type: none"> <li>Developers support community initiatives</li> <li>Have a large progressive medical (hospital etc) to cater for the Wakatipu Basin</li> </ul>	<ul style="list-style-type: none"> <li>Positive community values enhance passive vs active recreation opportunities</li> <li>Cultural – arts centre / library / meeting places / hub</li> <li>Gathering spaces – for our young people (fun &amp; safe) and for families e.g. bbq / picnic / performance space</li> <li>Community Hub – not for profit spaces that act as café, store etc</li> </ul>
<b>Cap Growth</b>	<p>What: Airport / QLDC / Remarkables Park</p> <p>Who: Remarkables Park, Airport, QLDC, Central Government</p> <p>Tourism infrastructure e.g. Real Journeys / NZSki / Skyline</p> <p>How: Willpower / foresight /strength. Learn from others</p>	<ul style="list-style-type: none"> <li>Quality not quantity with housing, water transport</li> <li>Relocate Airport – it solves noise</li> <li>Community Heart</li> <li>Connectivity / traffic</li> <li>Affordable Housing</li> <li>Amenity</li> <li>Health Facilities</li> <li>Green space</li> <li>Flat land / sunny</li> <li>Town Centre / QLDC can control the growth</li> </ul>	<ul style="list-style-type: none"> <li>Bed Tax / Visitor Tax – but keep away from central government</li> <li>GST retained in Queenstown Lakes</li> <li>Question people that say we need more tourists – why?</li> </ul>
<b>Diversified Economy – quality jobs for future generations</b>	<ul style="list-style-type: none"> <li>Strong policy from QLDC for high productivity enterprise</li> <li>Investment in business that focusses on new technology</li> <li>Provide digital infrastructure to support tech</li> </ul>	<ul style="list-style-type: none"> <li>Increased median income</li> <li>Reduce inequality of income</li> <li>Permanent place to live and work (place of choice)</li> <li>Superior lifestyle and wellbeing</li> <li>Multigenerational community (whole of life)</li> </ul>	<ul style="list-style-type: none"> <li>Establishing higher education e.g. Tertiary / Innovation hub</li> <li>High school with specific programmes that focus on entrepreneurial activities</li> </ul>

Issue	Critical Driving Influences	Ideal Future Outcomes	Solutions / Next Steps
<p><b>Active Transport Cycling &amp; Walking</b></p> <ul style="list-style-type: none"> <li>• <b>Severance</b></li> <li>• <b>Connectivity &amp; safety for pedestrians / cycling</b></li> <li>• <b>Off road pathway for Jacks Point / Hanleys Farm / Frankton</b></li> </ul>	<ul style="list-style-type: none"> <li>• Children, elderly safe pathways to school, sport, play</li> <li>• Commuters – to work, shopping</li> <li>• Recreation</li> <li>• Problem is the roads</li> <li>• Lack of green spaces to play in</li> </ul>	<ul style="list-style-type: none"> <li>• Green corridors</li> <li>• Community owned spaces</li> <li>• Valuing regenerative places – encouraging biodiversity</li> <li>• Measured through use by users</li> <li>• Footpaths all connected</li> <li>• Safe cycleways and safe links</li> <li>• Significant behaviour change</li> <li>• Separation of bikes and cars on new roads.</li> </ul>	<ul style="list-style-type: none"> <li>• Finalise QT Trails</li> <li>• Use good overseas examples</li> <li>• Invest in more public spaces</li> <li>• Signage for easy connections</li> <li>• Tunnels under arterial roads</li> <li>• Provide regenerative corridors - not concrete to reflect natural beauty – incorporate nature in design of pathways.</li> </ul>
<p><b>Water Quality – lakes and rivers</b></p>	<p>What:</p> <ul style="list-style-type: none"> <li>• Outlets of lakes inadequate</li> <li>• Stormwater</li> <li>• Eutrophication of Lake Hayes</li> <li>• Plane pollution</li> <li>• Sewage</li> <li>• Wastewater system – pipes and pumps – inadequate, old, falling apart, lack of maintenance</li> </ul> <p>Who: Council, farmers, businesses, construction industry (silt management), SoF Water taskforce</p>	<ul style="list-style-type: none"> <li>• Pure water in lakes and rivers</li> <li>• No pollution entering water</li> </ul>	<ul style="list-style-type: none"> <li>• Education</li> <li>• Investment in pipes and pumping station &amp; wastewater capture</li> <li>• Regulation</li> </ul>

Issue	Critical Driving Influences	Ideal Future Outcomes	Solutions / Next Steps
	<p>How:</p> <ul style="list-style-type: none"> <li>• Controls / regulation</li> <li>• Education</li> <li>• Encouragement</li> <li>• Research / monitoring</li> <li>• Maintenance of pumps / pipes</li> <li>• Filter / control of stormwater outlets</li> <li>• Overcome apathy</li> <li>• More trees</li> </ul>		
<p><b>Frankton Beach</b></p>	<ul style="list-style-type: none"> <li>• Access</li> <li>• Lack of facilities</li> <li>• Not currently being fully utilised</li> <li>• Community recreation area for all age groups</li> </ul>	<ul style="list-style-type: none"> <li>• Community using <ul style="list-style-type: none"> <li>• Families</li> <li>• Visitors</li> <li>• Children</li> </ul> </li> <li>• Outdoor heated swimming pool</li> <li>• Cafes</li> <li>• Playground</li> <li>• Lighting</li> <li>• Toilets</li> <li>• BBQ's</li> <li>• Control of parking</li> <li>• Good planting for shade &amp; birds</li> </ul>	<ul style="list-style-type: none"> <li>• Improved access</li> <li>• Keep cars out</li> <li>• Footpaths</li> <li>• Cycleways</li> <li>• Integration</li> <li>• Family recreation facilities / amenity/ provision</li> <li>• Clear, clean water</li> <li>• Increase of use e.g. swimming, boating</li> <li>• Increased beach area</li> </ul>